

1. Providing a Client with a *StandingTall* Account

After completing your StandingTall training, you will have received an email titled 'StandingTall Training – Thank You and Next Steps.'

Attached to the email is an Excel file named 'StandingTall_User Accounts'. This file contains a list of user accounts for your team to use when introducing *StandingTall* to new clients. **We recommend saving this file in a shared, central location for easy team access.**

Each account includes login IDs and passwords, which you will provide to your client. They will use these credentials to access the *StandingTall* app. When you're ready to introduce StandingTall to a client, simply mark that the account is in use, and to who, to avoid duplication.

All you need to do now, is book an appointment with your client to introduce them to the program!

If the client has an iPad, read the 'Downloading StandingTall' quick guide before proceeding to the 'StandingTall Guide for Healthcare Professionals'. If they are using a loaned iPad, the app is already installed and you can go directly to the 'StandingTall Guide for Healthcare Professionals'. Good luck!

Contact your StandingTall Resident Expert if you are unable to find the spreadsheet.